

Common Questions

Q ~

What is the minimal operating system that the Port Juggler supports?

A ~

Mac OS 7.5.1 and later.

Q ~

Why does AppleTalk now have "Port Juggler" selected in the Chooser?

A ~

As long as you have a LocalTalk device connected to the Port Juggler, AppleTalk will be active and managed by Port Juggler. This will not affect the other serial devices connected to the Port Juggler. Do not toggle the AppleTalk buttons in the Chooser.

Q ~

Can Port Juggler be simultaneously connected to more than one device?

A ~

No, Port Juggler is an electronic switching device. Only one device connects at a time.

Q ~ Can you connect a printer to a Port Juggler on the modem port?

A ~ Yes, if it is a serial printer. If it is a LocalTalk printer, then you will have to be running Open Transport as well as have the "AppleTalk" Control Panel assigned to the modem port.

Q ~ Does Port Juggler detect an incoming fax call?

A ~ No, it is the fax software in the Mac that is constantly checking the modem for an incoming call. For this reason fax modems should be on a port by itself or connected to Port Juggler's Port 1, to get maximum connection time.

Q ~ How is Power Port Juggler's power supplied?

A ~ Power Port Juggler draws its power from the 9th-pin of the serial port.

Q ~ Why do I not see the "virtual ports" within my port setting of my fax or PaperPort or Wacom software?

A ~ You will only see the "virtual ports" when you have either the fax or PaperPort or Wacom assigned to the Port Trigger List to Port 1 and after you have restarted. Another possible reason that a virtual port may not be available, is if the Port Juggler software is not properly installed.

Q ~ What is the maximum baud rate that Port Juggler supports?

A ~ Port Juggler supports the maximum baud rate supported by the Macintosh.

Q ~ Can you daisy-chain a Port Juggler to another Port Juggler?

A ~ No, but you can attach two Port Jugglers, one to the modem port and another to the printer port, giving you a total of 8 ports.

Q ~ How do you control the Port Juggler from a custom program?

A ~ Call Momentum's tech support for detailed information.